



Job Description: Bartender

Location: Shearwater Resort, Denny Island, British Columbia

Employment Type: Full-Time or Part-Time

Reports To: Bar Manager (Off season: Lead Bartender / Server)

About Shearwater Resort

Shearwater Resort, owned and operated by the Heiltsuk Nation, is a premier eco-tourism destination in British Columbia's Great Bear Rainforest. The resort's Bar and Grill is a welcoming hub for guests, locals, and marine travelers, offering an exceptional dining and beverage experience. The Bartender plays a critical role in providing high-quality service and crafting innovative drinks that enhance the resort's hospitality offerings.

Position Overview

The Bartender is responsible for preparing and serving beverages while delivering exceptional customer service in a vibrant and welcoming bar environment. This role involves creating signature cocktails, maintaining a clean and organized bar area, and ensuring guest satisfaction. Reporting to the Bar Manager, the Bartender is a key team member who contributes to the overall success of the Bar and Grill.

Key Responsibilities

Beverage Preparation and Service

- Prepare and serve alcoholic and non-alcoholic beverages, including specialty cocktails, beer, and wine, according to standard recipes and guest preferences.
- Ensure consistent presentation, quality, and taste of all beverages.
- Provide recommendations to guests on beverage selections and food pairings.

Customer Experience

- Deliver friendly, professional, and efficient service, creating a welcoming atmosphere for guests.
- Engage with guests to enhance their experience, including answering questions about the menu and local attractions.
- Address and resolve guest concerns or complaints promptly and professionally.

Inventory and Stock Management

- Monitor and maintain stock levels of beverages, garnishes, and supplies, restocking as needed.
- Assist the Bar Manager in conducting regular inventory checks and reporting discrepancies.

- Minimize waste and contribute to efficient resource use.

Compliance and Safety

- Follow all provincial liquor laws and Shearwater Resort policies, including responsible alcohol service.
- Ensure the bar area complies with health and safety regulations, maintaining cleanliness and organization.
- Monitor guest alcohol consumption and implement safety protocols as necessary.

Collaboration and Teamwork

- Work closely with the Bar Manager and other team members to ensure smooth operations.
- Assist with setting up and closing the bar, including cleaning and organizing equipment and supplies.
- Support special events, promotions, and themed nights as required.

Creativity and Innovation

- Contribute to the development of new cocktail recipes and seasonal beverage offerings.
- Stay informed about industry trends and incorporate them into the bar program to enhance the guest experience.

Qualifications

Education and Experience

- High school diploma or equivalent required.
- Minimum of 1 year of experience as a bartender or in a similar role is preferred.
- Certification in responsible alcohol service (e.g., Serving It Right) is required.

Skills and Competencies

- Strong knowledge of beverage preparation, mixology, and bar equipment operation.
- Excellent customer service and communication skills, with a focus on creating memorable guest experiences.
- Ability to multitask and work efficiently in a fast-paced environment.
- Team-oriented with a positive and professional attitude.
- Familiarity with Indigenous culture and eco-tourism is an asset.

Key Attributes

- Creativity and passion for crafting unique and high-quality beverages.
- Dependable and punctual, with a strong work ethic.
- Flexibility to adapt to the dynamic needs of a busy bar environment.

Working Conditions

- Based at Shearwater Resort, Denny Island, BC, in a remote and picturesque location.
- Flexible shifts, including evenings, weekends, and holidays, as required.
- Fast-paced bar environment requiring the ability to stand for extended periods and lift heavy items.

Compensation and Benefits

- Competitive hourly wage plus tips.
- Opportunities for professional growth and training.
- Staff accommodations may be available for the right candidate.
- A unique opportunity to work in a stunning natural environment while contributing to Shearwater Resort's mission of sustainable tourism and cultural engagement.

Disclaimer

The above statements are intended to describe the general nature and level of work expected for this position. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required. Additional tasks may be assigned by the Bar Manager or other members of the leadership team as necessary to meet the operational needs of Shearwater Resort.

How to Apply

Interested candidates are invited to submit their resume and cover letter to hr@shearwater.ca with the subject line "Application: Bartender." Applications will be reviewed on a rolling basis until the position is filled.